

# TERMS OF USE

Welcome to the Signals Loyalty Program, owned and operated by Signals LLC (“Signals Great Rewards” or “Signals Loyalty Rewards Program”). The Signals Loyalty program terms and conditions form the agreement (the “Agreement”) between you (“You”) and Signals and its Participating Signals Locations. This Agreement includes any use you make of the Signals Loyalty website. PLEASE READ THESE TERMS CAREFULLY, AS YOUR USE OF THE SIGNALS LOYALTY REWARDS PROGRAM AND ITS ASSOCIATED WEBSITE CONSTITUTES ACCEPTANCE OF THESE TERMS AND CONDITIONS, AS THEY MAY BE AMENDED FROM TIME TO TIME.

All benefits that are offered in the Signals Loyalty Program are conditioned upon your compliance with these Membership Rules and Conditions. Similarly, the terms of the Revised Privacy Policy are part of these Rules. These Rules are subject to change at any time. Unless otherwise stated, the current Rules in effect at the time of you earning rewards, requests for a benefit, or other transactions will govern that transaction.

**(1) Agreement to Terms.** YOU AGREE TO READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THE SIGNALS LOYALTY PROGRAM. If you do not agree to these terms and conditions, you may not participate in the Signals Loyalty program. Use of the Signals Loyalty program signifies your agreement to the terms and conditions of use set forth below.

**(2) Modification of Agreement.** Signals reserves the right, at its sole discretion, to change, modify, add or remove any portion of this Agreement, in whole or in part, at any time. Notification of changes in the Agreement will be posted on [www.knowyoursignals.com](http://www.knowyoursignals.com) or at Participating Signals Locations. Use of the Signals Loyalty program, after such notice, will be considered your agreement to be bound by any such changes. Please check back frequently for program updates or rule changes.

**(3) Copyright Protection and Use of Company Information.** The Signals Loyalty program is protected by copyright as a collective work and/or compilation, pursuant to U.S. copyright laws, international conventions and other copyright laws. Company names, logos, and trademarks may not be used by you in any manner without the prior written consent of Company. You should assume, unless specifically noted, that everything you see on the Signals website, and any files or programming related to the website and the Signals Loyalty Program, are protected by such rights owned exclusively by Signals. You may not recopy, distribute, publicly display, modify, transmit, reuse, repost, or use for public or commercial purposes, any of the contents of the website without the express written permission of Signals, obtained in advance of such use.

**(4) Minimum Age Requirement.** Anyone may participate in Signals Loyalty program, but you must be at least 18 years old or older to participate in any contest or promotions.

**(5) Company’s Rights in Signals Loyalty Program.** Signals and Participating Signals Locations, may change, suspend or discontinue any aspect of the Signals Loyalty program at any time, including but not limited to rewards and point accrual/redemption methods. Signals may also impose limits on certain features and services or restrict your access to parts or all of the Signals Loyalty program or the Website without notice or liability. Signals reserves the right, in its sole discretion, to refuse service, cancel membership, suspend or terminate an account.

**(6) Indemnification for Your Breach of Agreement.** You hereby agree to indemnify, defend and hold Signals, and all its officers, directors, owners, agents, employees, information providers, licensors and licensees (collectively, the “Indemnified Parties”), and participating locations harmless from and against any and all liabilities and costs incurred by the Indemnified Parties in connection with any claim arising out of any breach by You of the Agreement or the foregoing representations, warranties and covenants, including, without limitation, attorney’s fees and costs. You shall cooperate as fully as reasonably required in the defense of any claim. Signals reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by You and You shall not in any event settle any matter without the written consent of Company.

**(7) Account Deletion and Point Expiration –** Under the Signals Loyalty Expiration policy, points do expire. Points will expire after 1 (one) year of card inactivity. Points will not expire if points are accumulated or earned in a calendar year. Signals reserves the right to de-activate or close an account under the following circumstances:

- Fraudulent activity occurs
- A member requests an account closure
- A member is deceased
- A member does not respond to repeated communication attempts regarding the status of his/her account

**(8) Audit –** Signals reserves the right to audit members’ accounts at any time and without notice to ensure compliance with the Signals Loyalty program rules and all other applicable Participating Signals Location rules and regulations.

In the event the audit reveals discrepancies or violations, Signals may delay the processing of Points Issuance, Points redemptions, and withhold statements until the discrepancies or violations are resolved. During an investigation, Signals may inhibit the Signals Loyalty account of a member. While the account is inhibited, the member may continue to accrue points in the account, but no points redemptions will be permitted. The Signals Loyalty membership card must be surrendered to Signals or any Participating Signals Location upon request.

**(9) Conditions of Enrollment –** The Signals Loyalty program is open to any person in any country that is not prohibited from participation in rewards programs.

Corporations and/or entities can be enrolled as members, but any Participating Signals Location may opt not to issue rewards.

Members must provide fully verifiable name, and address to redeem points in the Signals Loyalty program. Full name means the given name, middle initial or middle name, if any, and family or surname. The full address means the physical street, street number, apartment, unit, or box number if applicable, city, state, and proper zip code, or similar full address where you receive your mail. The full name and address must be the same as the name on your driver’s license, State

issued I.D., passport or other valid document (i.e. Visa, Resident Alien Card, etc.), unless you receive your mail at a different address.

Only one person may be enrolled per Signals Loyalty account unless accounts are officially linked by Signals Loyalty customer support. Linked accounts have only one back of value common to all such linked cards. Only authorized account holders can request the linking of accounts. Accounts may be linked so that multiple cards can earn rewards, (known as child card(s)), but only one card (known as the parent card) can earn AND redeem rewards. Alternatively, accounts may be linked so that multiple cards can earn and redeem from the same rewards balance (known as marrying accounts).